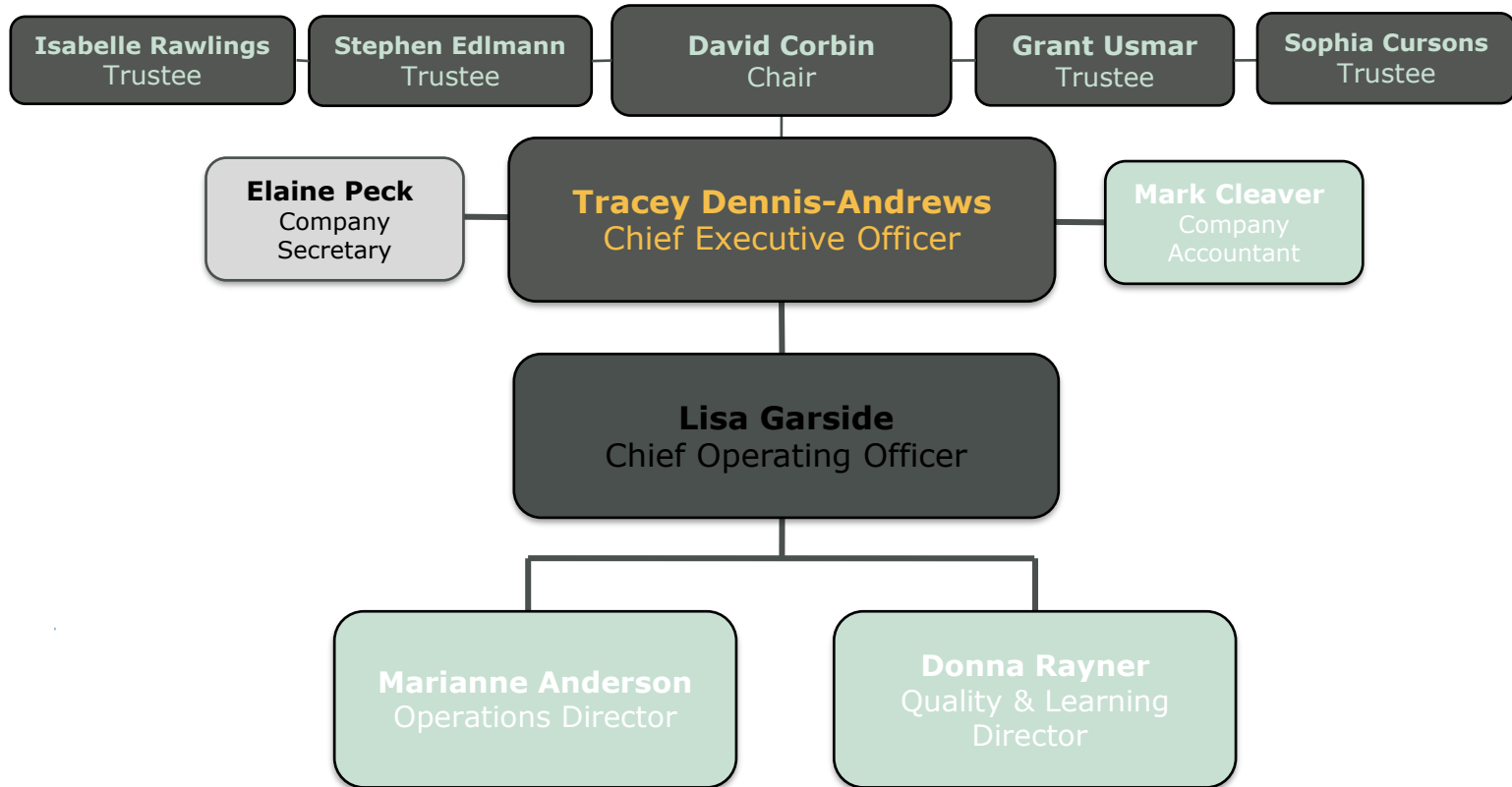


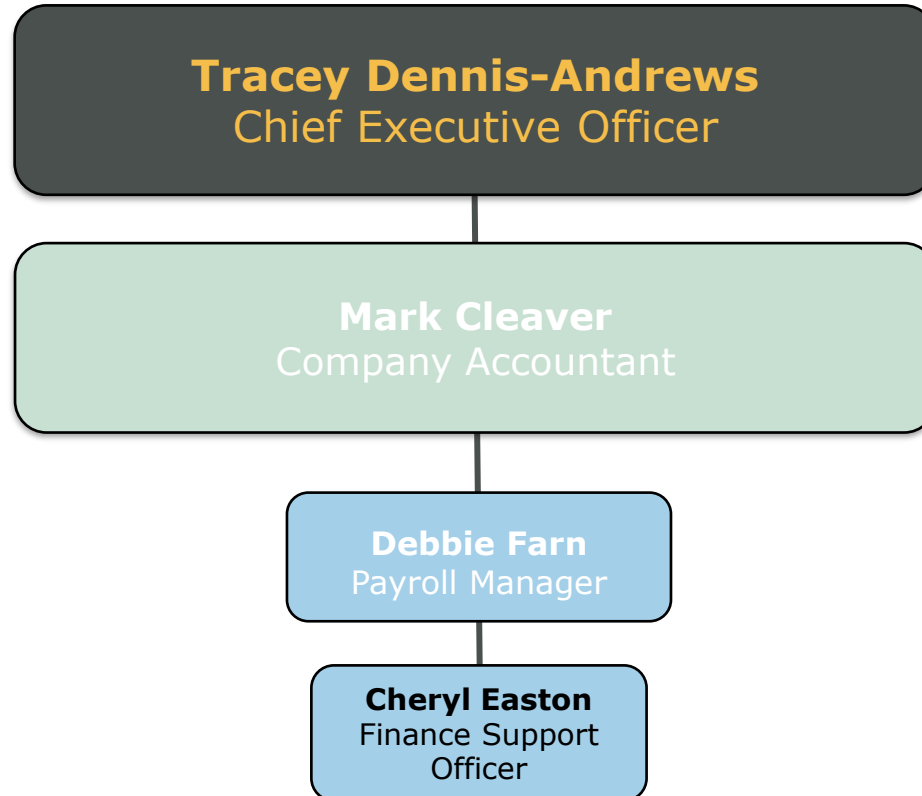
ORGANISATION CHART

The Board of Trustees and Executive Leadership Team

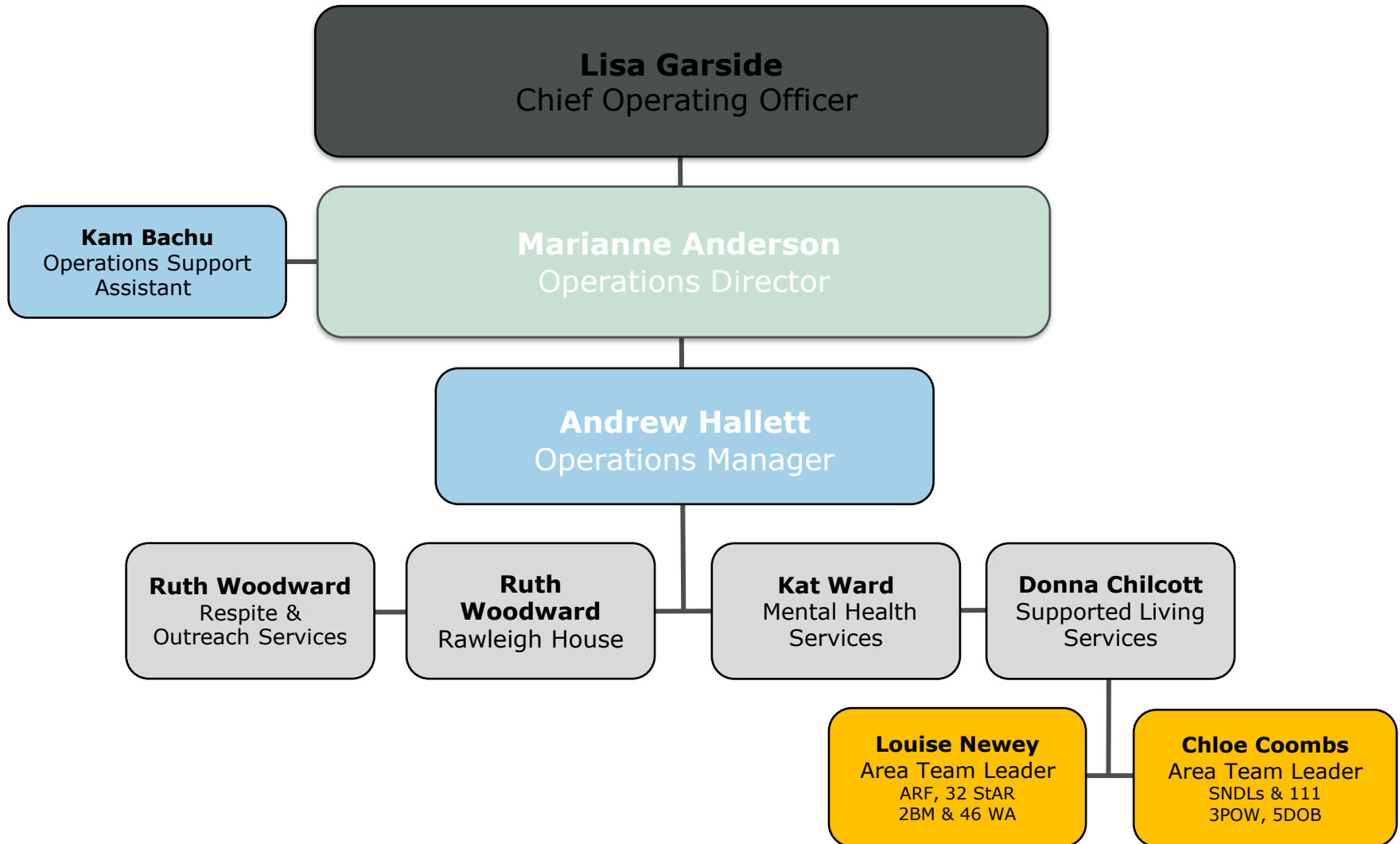


ORGANISATION CHART

Finance & Payroll

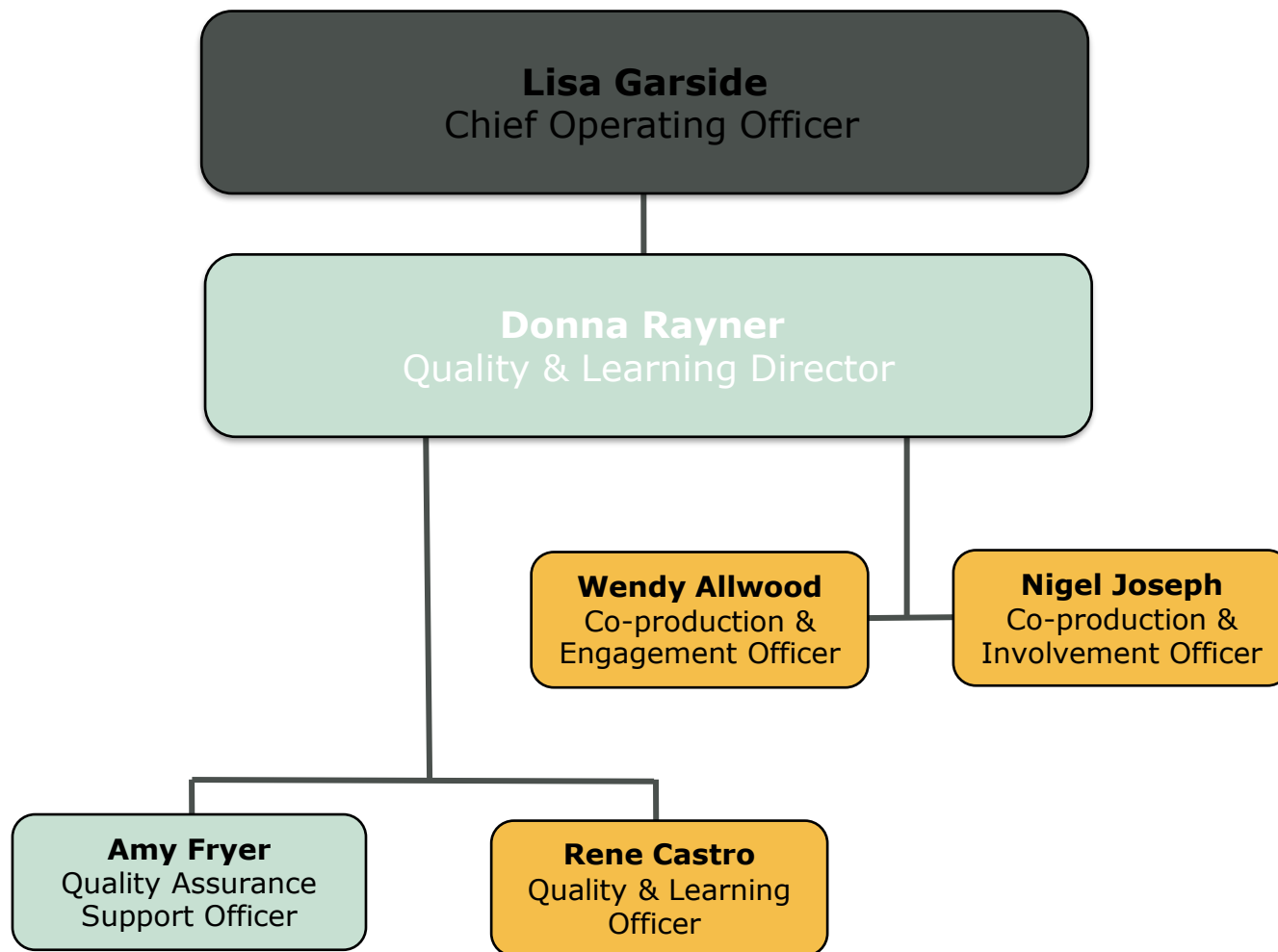


ORGANISATION CHART Operations



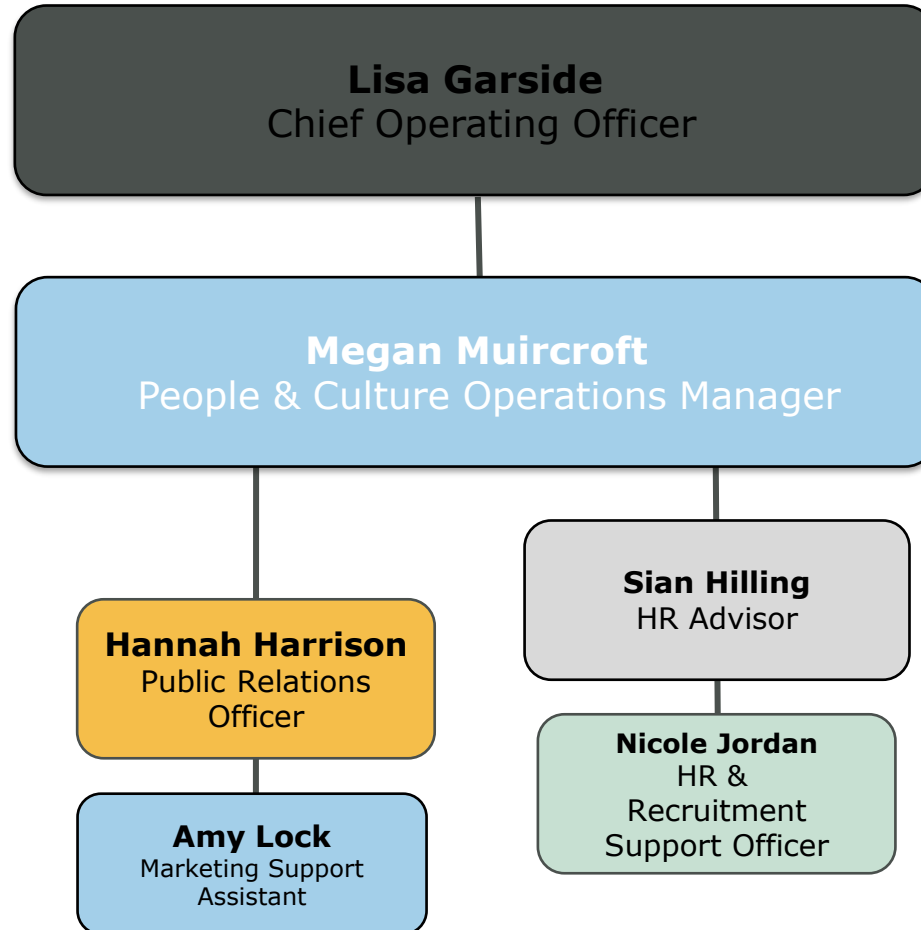
ORGANISATION CHART

Quality & Learning & Development



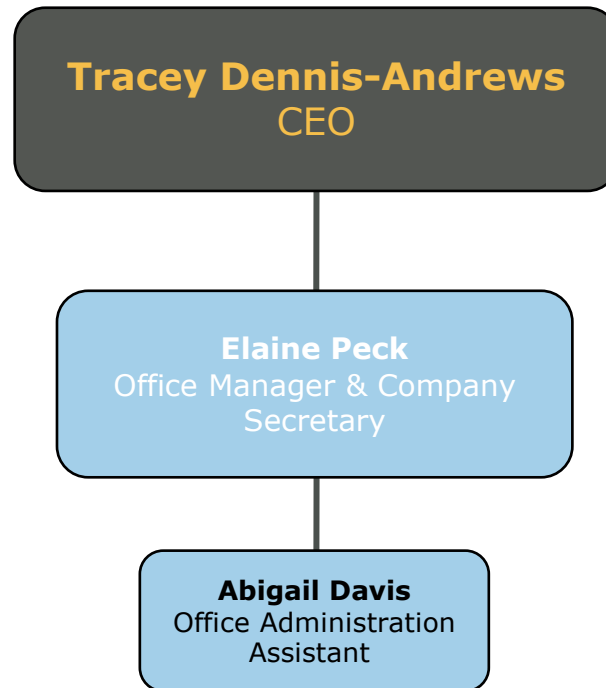
ORGANISATION CHART

People & Culture



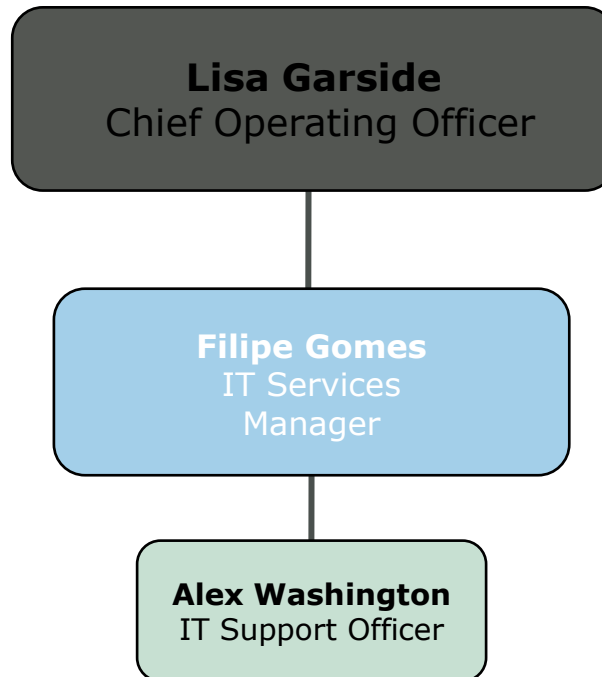
ORGANISATION CHART

Head Office



ORGANISATION CHART

Head Office



Department Levels

• Board	NED
• CEO • COO	C-Suite
• Directors, Company Accountant	Department Directors
• Operations Managers, HR/ER Managers, IT Manager, Payroll Manager, Office Manager	Senior Managers
• Service Managers	Middle Managers
• Officers, Area Team Leaders	Department Leads
• Team Leaders • Senior Support Worker/ Support Officers	Support Lead Senior Support Team/ Department Support
• Support Worker – day and night, Assistant	Support Team/ Department Assistant

GOVERNANCE ASSURANCE FRAMEWORK 2025 -2028

Quarterly Board and Committees

Encompass Care Board Meeting

Chair: David Corbin
Last Monday of Month one, Quarterly

Financial Performance
Committee
Chair: Grant Usmar

Quality, Health & Safety
Committee
Chair: David Corbin

People, Culture &
Engagement Committee
Chair: vacant

Monthly Leadership Meetings

**Departmental Budget &
Finance Review**
Monthly (one each week)

Encompass Voices
Monthly

**Team and People We
Support meetings**
Monthly

**Governance, Operations
& Managers (GOM)
Review**
Monthly

Weekly Leadership Meetings

**Executive
Leadership Team**
Weekly

**Senior
Management
Team**
Weekly

Departments
Weekly

**Ops Performance
Review**
Weekly

External Regulatory Inspections & Audits

**Care Quality Commission
Single Assessment Framework
Regulatory Inspections
1 – 3 Yearly**

**Dorset Council Quality
Improvement Team Inspections
1 – 2 Yearly**

Internal Audit Schedule

Quality Director Audits
Quarterly

Health & Safety Audits
Quarterly

Internal Service Visit Schedule

CEO
Quarterly

Board
Quarterly

Departmental
Quarterly

Engagement Programme

**Thematic
Surveys**
Bi-Annually

**Departmental
Surveys**
Annually

Drop-in session
bimonthly

Newsletters,
websites, intranet