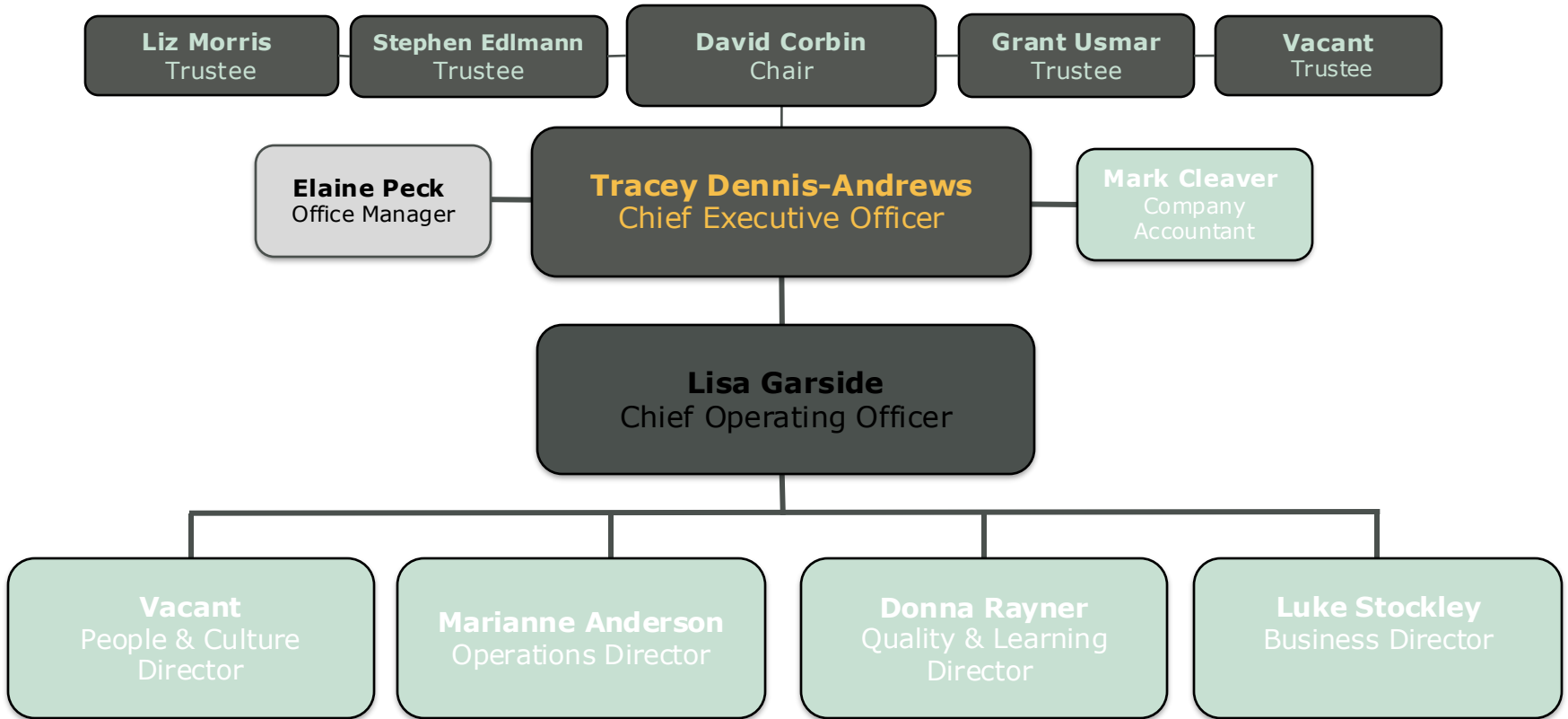


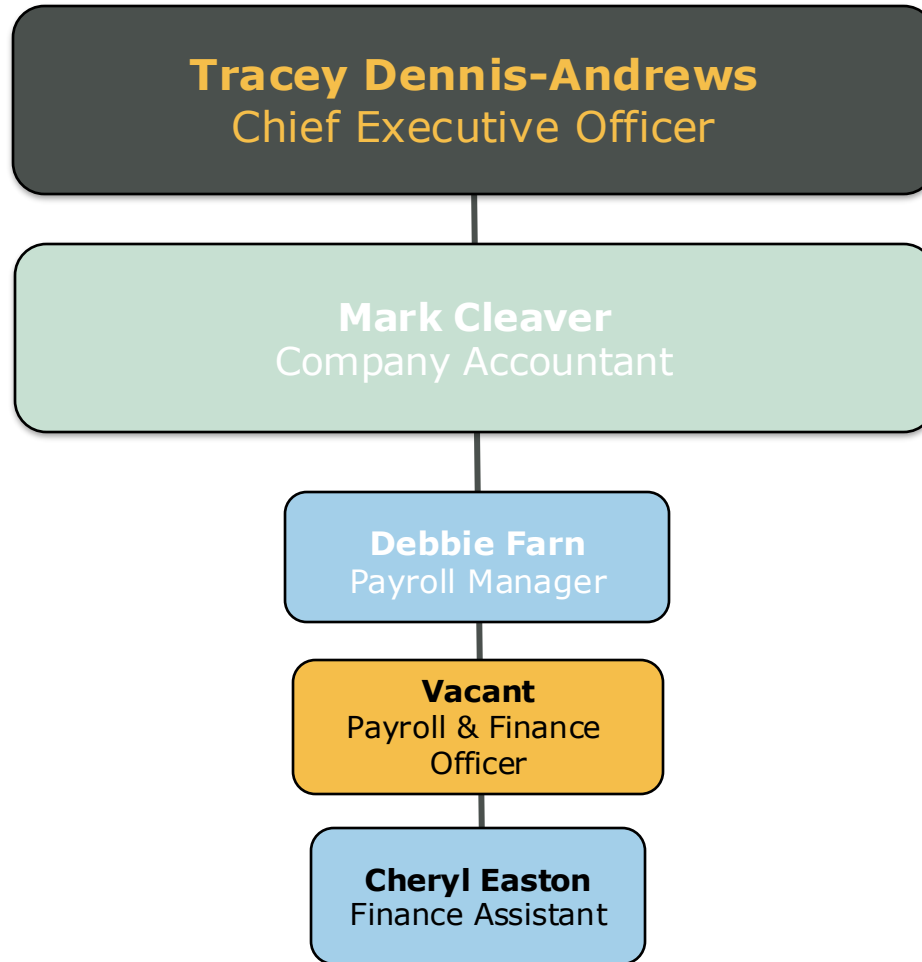
ORGANISATION CHART - October 2024

The Board of Trustees and Executive Leadership Team



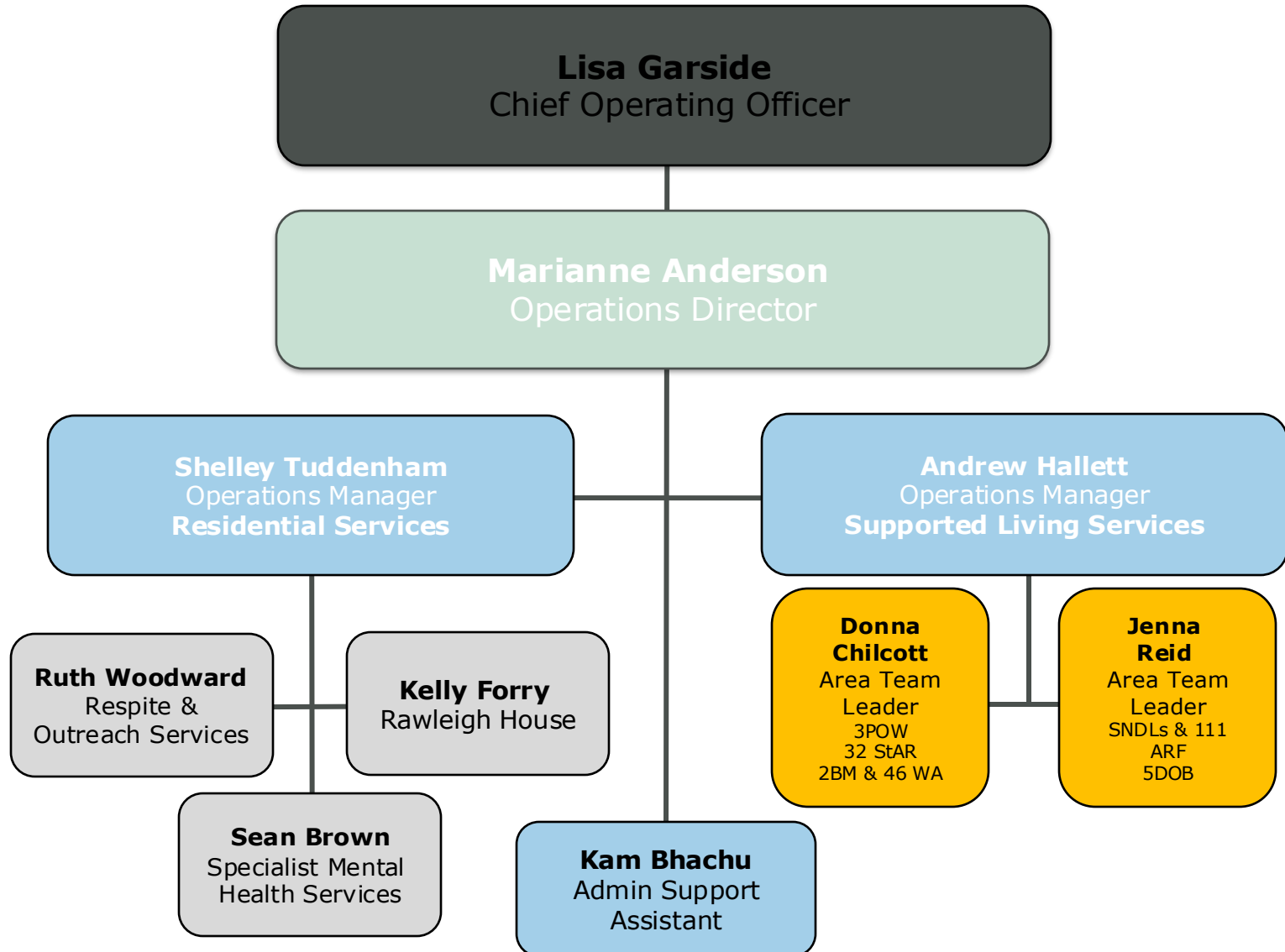
ORGANISATION CHART - October 2024

Finance & Payroll



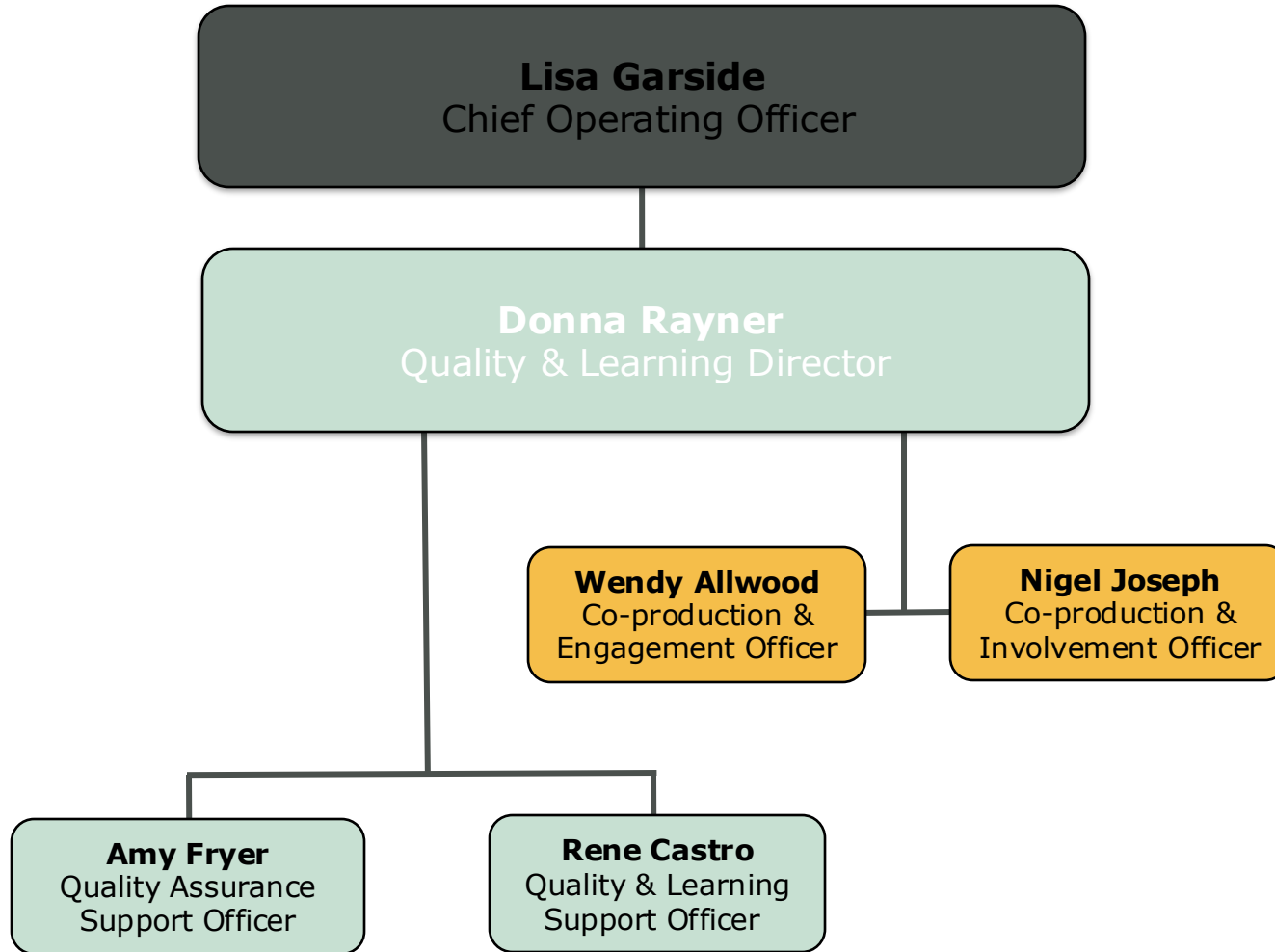
ORGANISATION CHART - October 2024

Operations



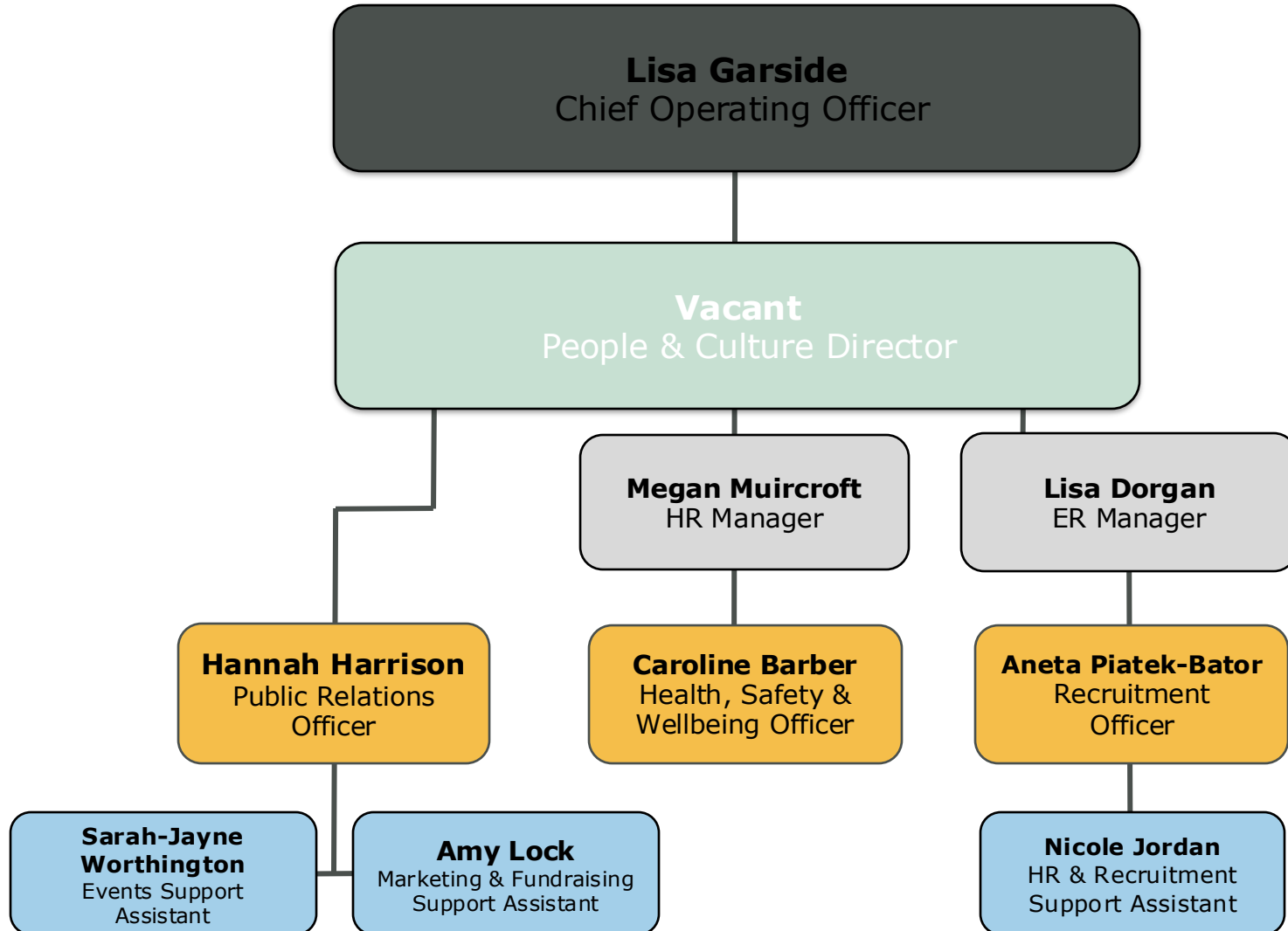
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Quality & Learning & Development



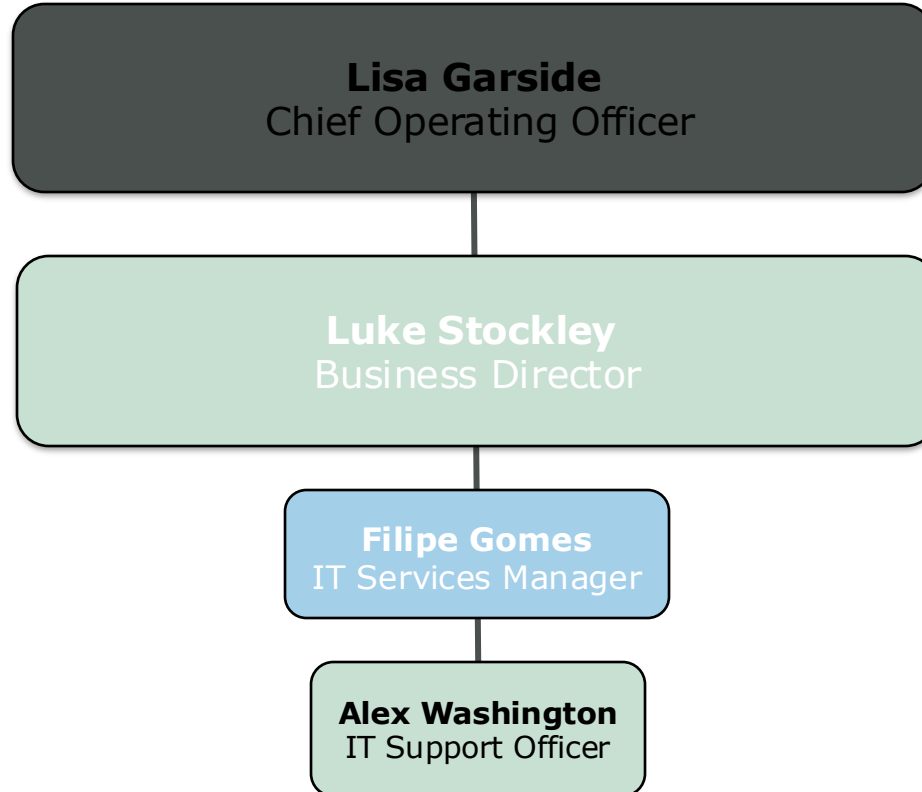
ORGANISATION CHART - October 2024

People & Culture



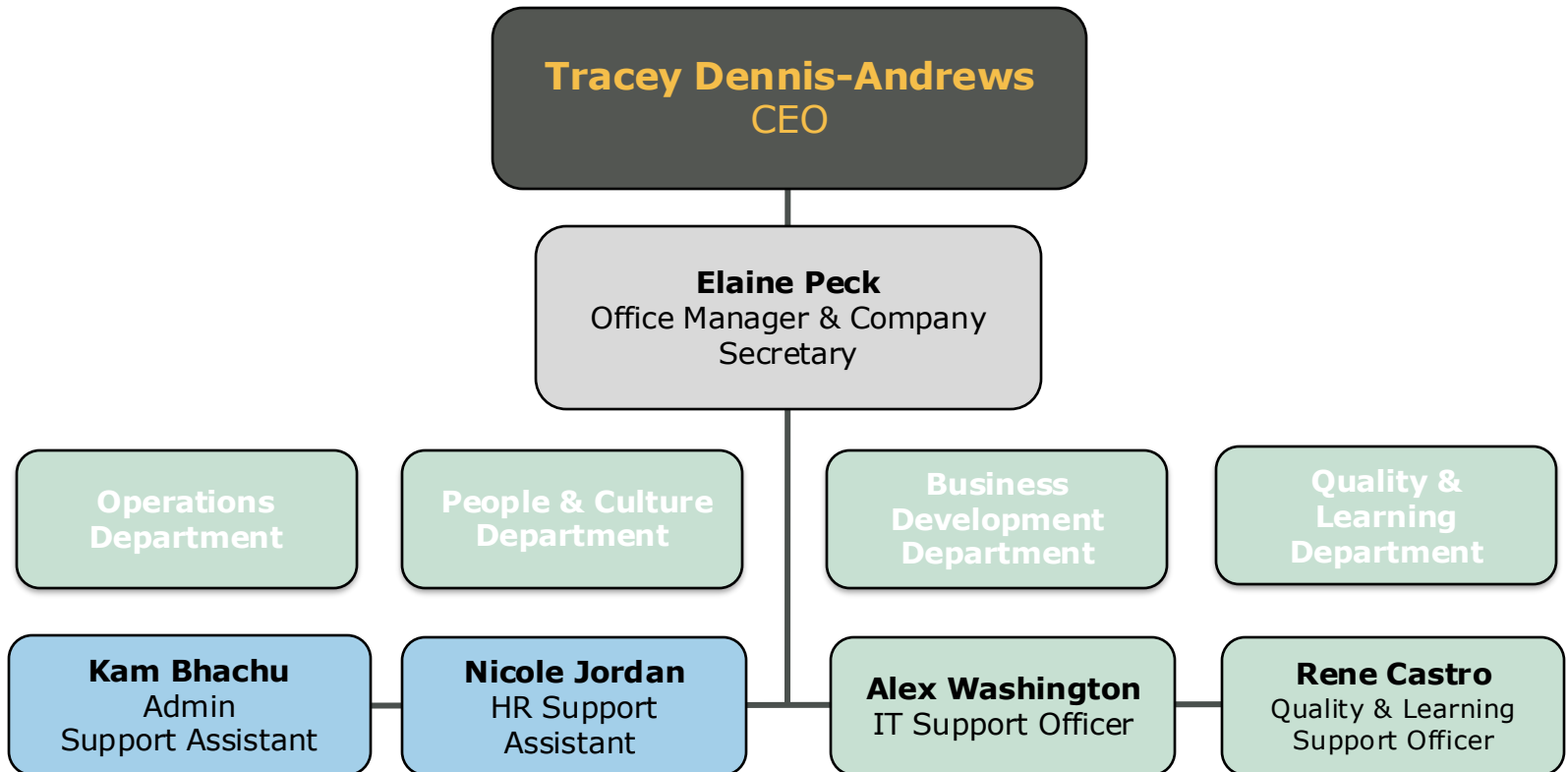
ORGANISATION CHART - October 2024

Business Development



ORGANISATION CHART October 2024

Office Tasks Management



Department Levels

• Board	NED
• CEO • COO	C-Suite
• Directors, Company Accountant	Department Directors
• Operations Managers, HR/ER Managers, IT Manager, Payroll Manager	Senior Managers
• Service Managers, Office Manager	Middle Managers
• Officers, Area Team Leaders	Department Leads
• Team Leaders • Senior Support Worker/ Support Officers	Support Lead Senior Support Team/ Department Support
• Support Worker – day and night, Support Assistant	Support Team/ Department Assistant

Quarterly Board and Committees

Encompass Care Board Meeting

Chair: David Corbin
Last Monday of Month one, Quarterly

Financial Performance Committee
Chair: Grant Usmar

Business, Strategy & Transformation Committee
Chair: Stephen Edlmann

Quality, Health & Safety Committee
Chair: David Corbin

People, Culture & Engagement Committee
Chair: Liz Morris

Weekly & Monthly Leadership Meetings

Executive Leadership Team
Weekly

Senior Management Team
Weekly

White Board
Weekly

Departments
Weekly

Ops Performance Review
Weekly

Departmental Budget & Finance Review
Monthly (one each week)

Encompass Voices
Monthly

Team and People We Support meetings
Monthly

Governance, Operations & Managers (GOM) Review
Monthly

Structured Reports & Communications

Monthly Combined Board Reports

Bi-Monthly News-Letters

Social Media and Website Blogs

External Regulatory Inspections & Audits

**Care Quality Commission
Single Assessment Framework
Regulatory Inspections
1 – 3 Yearly**

**Dorset Council Quality
Improvement Team Inspections
1 – 2 Yearly**

Internal Audit Schedule

**Quality Director Audits
Quarterly**

**Health & Safety Audits
Quarterly**

Internal Service Visit Schedule

**CEO
Weekly**

**Board
Quarterly**

**Departmental
Quarterly**

Engagement Programme

**Thematic
Surveys
Bi-Annually**

**Departmental
Surveys
Annually**

**Drop-in session
bimonthly**

Newsletters,
websites, intranet